

Dear Parishioners

We really would like your opinion on the sound system at St Thomas of Canterbury Church. Before the lockdown some commented that they were finding it difficult to hear what was being said. We realise that there may be several reasons for this. For example some issues may relate to the use of the microphone by priests and readers others may relate to the quality of the equipment and clarity of sound. In order to know how much of a problem this is we would like you to complete the survey below. It would help us enormously if all adult members of the family would do this so that if there is a problem we are aware how many are affected.

Please indicate below your answer to the questions.

About you

- Please could you indicate your age? 20-35yrs 35-65yrs
- Is there a particular Mass you usually attend? If so which _____
- How would you describe your hearing? Good Average Poor
- Do you use a hearing aid? Yes / No
- if so do you use the Loop System? Yes / No

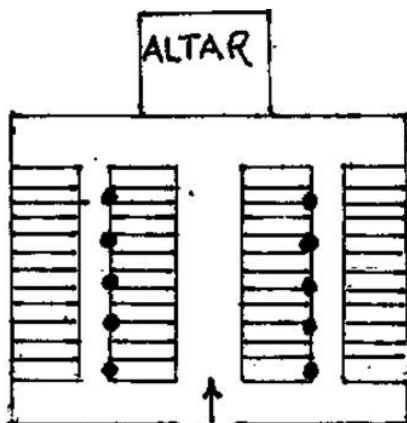
Your Experience of the Sound System in the Church before Lockdown

- Generally is the quality of the sound system in the Church adequate for you to hear both the Celebrant and the readers clearly? Yes / No
- If not adequate is this just occasional or regularly occurring? Occasional / Regularly
- How good do you rate the sound system in the Church? Poor Average Good

If you ever have difficulties which of the following are the causes (indicate as many as apply)

- The sound is it too soft or too loud? Too soft / Too Loud
- The sound quality is not clear enough? The sound is clear / The sound is not clear
- Some Clergy / Readers are difficult to hear because of their speech or use of the microphone Yes / No

Below is a rough diagram of the Church - please indicate (if you can) any area you have experienced difficulties.



Finally - it may be possible to improve the quality of the sound by both spending time with the Priests and readers and also by investing in newer equipment.

Do you have any thoughts or suggestions on this if so do tell us below (use as much space as you need)? Please email or send your comments to Kit Tranmer by email to ParishCouncilChairSTOC@groups.io.